



Docket No.: 200876US8

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313



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RE: Application Serial No.: 09/784,074

Applicants: Ronald K. DOBES, et al.

Filing Date: February 16, 2001

For: SYSTEM, METHOD, AND COMPUTER PROGRAM
PRODUCT FOR SUPPORTING MULTIPLE
SERVICE PROVIDERS WITH AN INTEGRATED
OPERATIONS SUPPORT SYSTEM

Group Art Unit: 2154

Examiner: ZHONG, CHAD

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AUG 31 2004

Technology Center 2100

SIR:

Attached hereto for filing are the following papers:

AMENDMENT

Our credit card payment form in the amount of \$0.00 is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

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DOCKET NO: 200876US-8



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IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :
RONALD KEITH DOBES, ET AL. : EXAMINER: ZHONG, CHAD
SERIAL NO: 09/784,074 :
FILED: FEBRUARY 16, 2001 : GROUP ART UNIT: 2154

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AMENDMENT

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SIR:

In response to the Office Action dated May 27, 2004, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.